

Connecting you with opportunities to serve

The Executive's Directions

#### Volunteers Make a Difference



Volunteer impact can be measured in many different ways. One way is the impact that volunteers are making at the agencies where they serve. A recent survey of our partner agencies indicated that 91% felt that Greater Cleveland Volunteers members have a positive impact on their agency and help accomplish their agency's mission. Another way to measure is the dollar value of the service the volunteers provide. In 2012, our volunteers' time was valued at more than \$4 million. Recent research conducted by the Corporation for National and Community Service

states that more than 20 million older adults gave nearly 3 billion of hours of service last year. This time is valued at \$67 billion! Our RSVP program is part of this National Service effort. We have many exciting volunteer opportunities for volunteers age 55+ who are interested in being part of our RSVP program. We are holding an Informational Session to learn more about these RSVP opportunities on Thursday, July 11th at 1:30 p.m. See details on page 4.

We are now into our busiest Team Event season and have many opportunities for volunteers who want to help at one time events. The full schedule is posted on our website: www.greaterclevelandvolunteers.org.

Recently Carol A. Durgan, (pictured right) Product Manager at Lubrizol Advanced Materials was added to our Board of Directors. For the past several years, she has coordinated a book collection at all of Lubrizol's campuses for our Books for Kids program (books are given away to students in the Cleveland Schools each year). Carol is also active with the Beta Sigma Phi Sorority and serves a 4-H Advisor in Medina county 4-H.



I look forward to seeing many of our volunteers, partner agencies, and supporters at our annual volunteer recognition luncheon on Thursday, June 20th at the Holiday Inn-Independence. The event starts at 11:00 a.m. with the

| ARTICLES:               |      | lunchange at 12:00 We will have velue to are with the Limeliaht Awards |
|-------------------------|------|------------------------------------------------------------------------|
| Agency Highlight        | 2    | luncheon at 12:00. We will honor volunteers with the Limelight Awards. |
| Updates                 | 3    | For questions or reservations please contact Dianna Kall at            |
| Informational Session   | 4    | 216-391-9500 x 115.                                                    |
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| Arena Football game     | back | jbanish@greaterclevelandvolunteers.org                                 |

#### AGENCY HIGHLIGHT

# South Pointe Hospital

a Cleveland Clinic hospital

South Pointe Hospital, a Cleveland Clinic hospital, is a 173-bed acute care, community teaching hospital serving the healthcare needs of Cleveland's southeast suburbs since 1957. It is located on Harvard Road, just minutes from I -480 and the I-271 Harvard interchange.

Being a volunteer is a wonderful opportunity that carries great responsibility. Volunteers at South Pointe Hospital complement the work of healthcare professionals. They work side by side with employees and staff to provide excellent health care to the community. Volunteers are highly regarded as a valuable part of the hospital's team.

## Volunteer opportunities at South Pointe include:

- Courtesy desk
- Clerical/ data entry
- Magazine and book delivery
- Patient wheelchair escorts
- Comfort runners
- Gift shop cashier

South Pointe recognizes volunteers' dedication and commitment, and offers a variety of benefits. These include complimentary meals on days of service, free flu shots, free parking and an annual recognition program.



#### Volunteer Requirements:

- Complete application & phone interview
- Attend orientation
- 2 Step TB Test and Criminal Background
- Check (hospital covers the cost)
- Commit to 4 hours a week

If you are interested in becoming a South Pointe Hospital volunteer, please contact Nadine at Greater Cleveland Volunteers at 216-391-9500 x 122.



Volunteers and staff at South Pointe Hospital.



Article content and photograph submitted by South Pointe Hospital

#### SPRING RAFFLE TIME

We are holding a raffle with three great prize offerings.

First place is \$500, Second \$250 and Third \$100. The raffle profits will benefit the operations of the AARP Experience Corps program which engages adults age 50+ to tutor children in the Cleveland Metropolitan Schools.

Tickets are available by calling our office at 216-391-9500 x 115 or you can purchase a minimum of five (5) on-line at www.greaterclevelandvolunteers.org.

The drawing will be held on Thursday, June 20th at our Volunteer Recognition Luncheon. Winner need not be present.

If you'd like to support our tutoring efforts, give us a call!

Cleveland Volunteers Site Co-

ordinator



Friday, October 18, 2013 6:30 p.m. Hilton Garden Inn—Downtown 1100 Carnegie Avenue, Cleveland 44115

#### This year we are celebrating the success of our AARP Experience Corps Program in the Cleveland Metropolitan School District

You can expect an exciting evening filled with elegant appetizers, a delicious banquet meal, the popular silent auction and presentations of the David F. Leahy and Community Partner awards. Also an oral auction and special performances.

If you want to receive your invitation via email contact Dianna Kall at 216-391-9500 x 115 or dkall@greaterclevelandvolunteers.org.

#### NATIONAL VOLUNTEER APPRECIATION WEEK

We had a great celebration this year with many of our volunteers, partner agency administrative staff, Board and committee members stopping in \_\_\_\_\_



(L-R) Carol Bolden, AARP EC Site Coordinator, Margaret Peacock and Esther Kinds, volunteers.

#### **RSVP INFORMATIONAL SESSION**

Greater Cleveland Volunteers is the Cuyahoga County sponsor of the RSVP program, for volunteers aged 55+. **Our RSVP program is focusing on some of the following community needs for 2013:** 

Access to Care-providing health education and healthcare information

**Disaster Services-** assist in blood mobiles, trained for on-call response with disaster-related needs

Education-tutoring disadvantaged K-12 students

Housing-building homes for the disadvantaged and moving them into safe, affordable housing

**Hunger**-distributing food at food pantries and providing hot meals to low income, homebound seniors

**Job Preparedness**-helping adults prepare for employment opportunities through literacy instructions, GED preparation, and computer instruction

In order to meet the needs of our partner agencies and to continue to make a positive impact in Cleveland we need YOU!

Volunteers aged 55+ are invited to attend an informational session on **Thursday**, **July 11**<sup>th</sup> **at 1:30 p.m. at our office 4415 Euclid Avenue**, **Cleveland 44103**. We will have guest speakers from some of our partner agencies. Light refreshments and door prizes will be available. Any current Greater Cleveland Volunteer who brings a friend, aged 55+ will be entered into a special drawing for a prize!

**Come learn** about how you can help address some of these critical needs in Cleveland.

**Reservations are required**, as space is limited. Contact our office at 216-391-9500 to make your reservation today.

#### Refer a friend to RSVP

Do you have a friend or family member, aged 55+ that is looking at a way to make an impact in their community? Have them call our office or complete the enrollment form on our website, www.greaterclevelandvolunteers.org.

When they tell us that they were referred by you, and they begin volunteering in one of our "focus areas", (listed above) <u>your name will be entered into a drawing for a \$25 gift card to a lo-</u> <u>cal retailer.</u> Winners will be notified in August, October and December (one winner per month).

Questions: Contact Kirsten at 216-391-9500 X114 or contact@greaterclevelandvolunteers.org

#### AGENCY HIGHLIGHT



The mission of the Nature Center at Shaker Lakes is to conserve a natural area, connect people with nature and inspire environmental steward-

Nature Center AT SHAKER LAKES **environmental stewardship**. It was founded in

1966 as part of a grassroots movement to prevent the construction of a freeway through the Shaker Parklands.

The Nature Center offers extensive educational programs in which more than 17,000 children participate each year including Nature Story Times, full-moon walks and a wide range of camps offered during spring and summer breaks. Cleveland area school children receive more than 35,000 hours of environmental education through on-site and classroom visits. Family programming includes Fireside Nights, picnics and hikes scheduled throughout the year. The Nature Center offers adult programming in many areas including gardening, bird walks and food preserving.

The Nature Center maintains an "urban park" that is free and open to the public year-round. Its grounds include 2 trails, a 1-mile Stearns Trail and a ½ mile elevated boardwalk that is fully accessible to people with disabilities, that winds through and around six distinct habitats. Each year, 30,000 walkers, runners, birders and other nature lovers visit the Center.

Various fundraisers are held at the Nature Center to support the trails and programming. A cocktail-style party fundraiser featuring dishes created with the invasive garlic mustard called "Pestival" is held in the spring; the annual Plant Sale, featuring the dinner-dance summer benefit is held in June; and a Hike & Run, including three hikes and a 5K run, is held in the fall.

Volunteers are an integral part of the Nature Center's history as well as its future. Volunteers are involved in the visitor experience, land management, education and outdoor adventure camps, and throughout the administrative offices.

For more information, or to become involved with the Nature Center, contact Nadine at Greater Cleveland Volunteers at 216-391-9500 x 122.





Volunteers greet visitors at the front desk, clear land to preserve and protect nature as well as assist at rain barrel workshops. There are a variety of volunteer needs.



Article content and photographs submitted by Nature Center at Shaker Lakes



#### What does 200 caring adults x 6 young students = ?

It equals the number of young children we can help! It means

that 200 AARP Experience Corps volunteer tutors can help over 1200 children learn how to read in the 2013-2014 school year.

AARP Experience Corps volunteers help Kindergarteners get their start to a solid reading foundation. Our volunteers help students in 1<sup>st</sup> and 2<sup>nd</sup> grade build their reading skills. Tutors can make sure our 3rd graders are on grade level in reading before they enter the fourth grade. Why is this so important? In the fourth grade, students read to learn instead of learning to read. Fourth Graders must know how to read to in order to learn subjects such as social studies, science, and math. If they are behind in by the start of



fourth grade, students will continue to slide backwards in their academics affecting drop out and graduation rates.

Do you want to be a part of our numbers? We need adults age 50+ who can

work with children one on one for the entire school year. Tutors work with the same children twice a week ensuring a great partnership for learning.

The volunteers can work a minimum of five hours per week or more.

Join the team! Call the AARP Experience Corps office for more information.

Debra Kay **Director, School Based Programs** 216-391-9500 x 119 dkay@greaterclevelandvolunteers.org



The end of the school year is always a busy My Mentor one for our lunch time **MY FRIEND** mentoring program. We RESPECT · SUPPORT · ENCOURAGE ask mentors, students A program of Greater Cleveland Volunteers and teachers to provide

their feedback about the program and results they've seen or experienced from the mentoring relationship. This information is gathered, compiled and reported to the program's funders and shared with mentors who attend our end of year meeting planned for June 12<sup>th</sup>.

It is a time when mentors and students say their goodbyes for the summer and look forward to seeing each other again when the next school year begins. Two of three mentored students eagerly return to the program each year, testifying to their great mentoring experience and the strength of their mentoring relationship. And 15 students renewed their friendship with the same mentor for a 2<sup>nd</sup> or 3<sup>rd</sup> year at the start of school in 2012.

Most of the students not returning had transferred to a school not served by the program. And some mentors were not able to mentor again due to schedule changes or health obstacles.

So again, as we look forward to the next school year, we will be looking for more volunteers like you who might have a lunch time once a week available to spend with a new young friend.

Please call if you think you might be interested or if you have any questions about our program. I look forward to hearing from you!

Have a great summer!

Carol Hasek, Coordinator My Mentor My Friend 216-391-9500 x 125 chasek@greaterclevelandvolunteers.org



The National Senior Games, presented by Humana, will take place July 19 -August 1 in and around downtown

Cleveland. 13,000 pre-qualified athletes over the age of 50 from all 50 states and Canada are expected to compete in one of 19 sports. The community is invited to join the fun by volunteering or attending sporting events, or by attending the **Opening Festival on Mall B on July 19, the Cleveland Senior Walk on July 25, the Celebration of Athletes on July 26,** or stopping by The Village - **All of these events and activities are free and open to the public**. For more information, visit <u>www.cleveland2013.com</u>

As part of the National Senior Games, a yearlong programming series called **The Year of Vitality** has been planned to educate older adults in the community about health and wellness topics. A full schedule of programs can be found at: <u>http://www.nsga.com/year-ofvitality.aspx</u>

VOLUNTEERS NEEDED: to assist at in a variety of venues and opportunities such as registration; airport ambassadors; greeters; hospitality; hotel information kiosks; volunteer check in; awards; sports information kiosk; and many more. Volunteers are required to register for 3 4-hour shifts during the games. Call Jan at 126-391-9500 x 124.

**Special Event volunteering updates:** Do you volunteer for events, by working with event organizers directly? Greater Cleveland Volunteers only partners with selected special events. If you are concerned if you will receive credit for volunteering for a specific event, please contact staff member Jan Vectirelis at 216-391-9500 X124; PRIOR to the event. Jan coordinates all of our special event volunteers, and will be able to provide information to you about the events that are partner events of Greater Cleveland Volunteers.



Greater Cleveland Volunteers is pleased to have a team of graduate students from John Carroll University to help us with the research and information gathering phase of our strategic planning process.

We welcome Ramona Ramos, Laura Weichel, Rudolph Jones and Tom Babb who will be working with us this summer.

#### VOLUNTEER SPOTLIGHT



The Ohio Department of Aging celebrates Older Americans Month in May by recognizing Outstanding Golden Buckeyes for their service and accomplishments.

We offer Congratulations to Greater Cleveland Board Member, Georgia J. Anetzberger,

Ph. D. for being inducted in the Ohio Senior Citizens Hall of Fame.

From her nomination submission:

"Pioneer. Advocate. Friend . These are just some of the words colleagues have used to describe Dr. Anetzberger. Throughout her lifelong journey making things better for America's most vulnerable elders, she has bridged the gap from policy, to practice, to research, to education for our elderly. She is considered by many to be the architect of Ohio's adult protective services laws, and she found the Ohio Coalition for Adult Protective Services and the Consortium Against Adult Abuse."

Georgia has received numerous awards for her outstanding accomplishments and achievements in the area of elder abuse.

We congratulate her for her stellar accomplishments and advocacy. We are fortunate to have her expertise on our Executive Board.

### SHOP TALK...from the Development Office

Someone recently brought fresh lilacs to our office. It was a thoughtful gesture and brightened the day for us.

This is what happens when you volunteer as well. A bit of time that you give positively affects many others. It's also what happens when you remember our organization in your estate plan. We have had a **Legacy Society** since 2006, and anyone who makes plans to leave us funds can become a member. I encourage you to contact me if you want to learn more at 216-391-9500 x113.

Another way to support Greater Cleveland Volunteers is by making a gift to sponsor a space in our new office. For naming and dedication opportunity details you can contact me, or www.greaterclevelandvolunteers.org.

We are grateful to our many **generous donors**, whose support enables us to strengthen the Greater Cleveland community. These individuals and organizations provided support between March 14<sup>th</sup> and May 1<sup>st</sup>:

**\$1,000 and above:** The Cleveland Foundation ● Nathan L. & Regina Herman Charitable Fund ● FirstMerit Bank ● John Rego

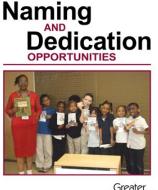
\$500 to \$999 Anonymous ● Carol Durgan ● The Mandel Foundation ● Veronica Runcis ● Third Federal Savings & Loan

**\$100 to \$499** Cleveland Hopkins International Airport • Cleveland Botanical Garden • Centers for Dialysis Care • Helen S. Brown Center • PlayhouseSquare • FirstEnergy • Helen Chamberjian • Dorothy Hokenstad • Lee & Maria Parks • Milan Busta • Rock & Roll Hall of Fame and Museum• Gary & Rosalyn Bombei • St. Vincent Charity Medical Center • Leonard Schwartz • Curtis Bowley • Douglas Haas • Barnes Wendling CPAs • Richard Banish • Carol Hasek • Susan Smith • Chad Self

**Other Gifts:** Shaker Heights-Beachwood Meals on Wheels • Joyful Noise Music School • Walton Hills Fifty Plus Club • Telephone Pioneers East Club • Out to Lunch Bunch-Macedonia • Mark A. Carden • Southwest Area Retired Educators • East Park Retirement Community • Becky Moldaver • Stephanie FallCreek, DSW • Tom Barnard • Ann Eland • St. Noel Fellowship Club • Carol Bolden • Alivia East • Janika Garner • Mary Glodich • Alan Goldman • Ross Jones • Dianna Kall • Holly Kosalko • Shirley Levett • Allan Lyons • Anne Price

In-Kind Gifts: Mary Assad

Alan Goldman Development Director 216-391-9500 x 113 agoldman@greaterclevelandvolunteers.org



Cleveland Volunteers

### **VOLUNTEER OPPORTUNITIES**

#### We provide a brief description with the Greater Cleveland Volunteers' contact person listed. <u>Phone numbers and emails are at the bottom of the page.</u>

#### **On-Going Efforts:**

**College mentor (virtual):** Support and guide an economically disadvantaged student through their college career. Virtually connect with student 3 times/month and meet with them in person 3x annually. Great opportunity to form a lasting relationship with a college student! Mandatory Background check. Flexible schedule due to online communication portal. Must have a Bachelor's Degree. Contact Sue.

**Friendly visitors**: Be a friendly visitor to a senior living facility resident, who has temporarily been transferred to a local hospital. Be that special, caring person to bring love and joy to them through conversation; reading books; playing games or discussing current events. Various days & times needed. Contact Lynette.

**Hospice Volunteer:** Do you have prior knowledge with HIV/Aids? Be a hospice volunteer for a HIV/AIDS patient! You are needed to provide friendly visits to patients in their homes; assist with meal preparation or light housekeeping; transport to medical appointments, and run errands. Mandatory background check and training. Various days and times Contact Lynette.

**Math tutor**: Help an adult learner develop their math skills, in preparation for the upcoming GED test. Mandatory training. Mondays & Wednesdays; 1 hour per day. Contact Jan.

**Medical Benefits Enrollment**: Enroll patients in free and low cost health care services. Walk patients through the online questionnaire and determine eligibility status. Schedule appointments & follow up with patients. Strong verbal communication and interpersonal skills needed. Knowledge of Microsoft Outlook and some medical terminology preferred. Mondays- Fridays; hours vary. 6 month commitment. Contact Sue.

**Nursing home volunteer**: Provide assistance to seniors living in the east side senior residence facility. Transport residents in wheelchairs to activities; be a friendly visitor; aviary assistants and garden helpers are needed. Various days and times available. Contact Lynette.

**Resume Building**: Help inner city high school youth develop their first computer-generated resume in hopes of finding employment. Volunteers are needed to work with 1-2 youth, for two 2-hour session in June, July or August. These weekday morning sessions will be held at the Division of Water, located on Harvard Rd in Newburg Heights. Training provided. Contact Jan.

**Summer Program Assistants**: Provide assistance with summer youth program activities in Cleveland Heights for youth, aged 6-13. Activities include: arts & crafts; Game room; Basketball and other outdoor activities. Mondays-Fridays 12 noon – 5 p.m.; Saturdays 12 noon- 4 p.m. Contact Lynette.

#### Call 216-391-9500 then extension or email as listed below.

| Sue x 120     | ssmith@greaterclevelandvolunteers.org      |
|---------------|--------------------------------------------|
| Nadine x 122  | ngamble@greaterclevelandvolunteers.org     |
| Lynette x 123 | Imaistros@greaterclevelandvolunteers.org   |
| Jan x 124     | jvectirelis@greaterclevelandvolunteers.org |

PLEASE POST THIS LIST OR GIVE TO OTHERS WHO MAY BE INTERESTED IN VOLUNTEERING



4415 Euclid Avenue, Suite 200 Cleveland, OH 44103-3758

Office: 216-391-9500 Fax: 216-391-9010 contact@greaterclevelandvolunteers.org greaterclevelandvolunteers.org



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#### **RETURN SERVICE REQUESTED**

Greater Cleveland Volunteers is funded in part by the Corporation for National and Community Service, the Department of Justice the State of Ohio and United Way. Greater Cleveland Volunteers gratefully acknowledges the support of Cleveland Clinic and RICOH for printing this newsletter.

Michael E. Smith President Board of Directors Greater Cleveland Volunteers Staff: Joy Banish, **Executive Director** Carol Bolden Kirsten Frei-Herrmann Nadine Gamble Janika Garner Alan Goldman Carol Hasek **Ross Jones** Debra Kay Dianna Kall Shirley Levett Lynette Maistros **Denise Reves** Susan Smith Susan Speizer Jan Vectirelis Leonard Young

Newsletter Editor: Dianna Kall 216-391-9500 x 115 dkall@ greaterclevelandvolunteers.org



Get ready fans, because another action-packed season of Cleveland Gladiators Arena Football is coming to Quicken Loans Arena! Looking to return to the top of the American Conference East Division, Coach Steve Thonn and his whole new squad are locked and loaded with their eyes set on the grand prize – an ArenaBowl XXVI Championship!

Enjoy indoor arena football excitement and support Greater Cleveland Volunteers.

Greater Cleveland Volunteers will receive a portion of every ticket sold for the July 6th game at 7:00 p.m. vs. the Pittsburg Power.

You must log on: http://groups.thearena.com/Greater Passcode: GCVOL